

CALENDAR YEAR 2006 - REFUND ANALYSIS

	CREDIT CARDS	CHECKS FROM FINANCE	HOUSEHOLD CREDIT	TOTAL by program
CAMPS	\$ 2,665	\$ 4,847	\$ 789	\$ 8,301
AQUATICS	\$ 503	\$ 233	\$ 166	\$ 902
CC RENTALS	\$ 204	\$ 111	\$ 376	\$ 691
PROGRAMS	\$ 1,902	\$ 1,910	\$ 914	\$ 4,726
PERMIT FEES		\$ 101	\$ 380	\$ 481
PLAYER FEES			\$ 278	\$ 278
MEMORIAL FIELD		\$ 80	\$ 30	\$ 110
\$ AMT REFUNDS	\$ 5,274	\$ 7,282	\$ 2,933	\$ 15,489

CANCELLED PROGRAMS	\$ 1,154	\$ 1,431	\$ 105	\$ 2,905
CANCELLED FACILITY USE				\$ 975
INJURY				\$ 525
NO REASON				\$ 4,044
CONFLICT,ETC				\$ 6,715
CREDIT WASH				\$ 303
TOTAL Reasons				\$ 15,467

If a new refund policy is implemented, staff recommends that these be the only reason to approve a refund

These reasons would not receive a refund
This amounts to \$11,062 BUT, should not necessarily be considered new revenue, as hopefully people will choose programs more carefully

ACTUAL # REFUNDS ISSUED	89	102	79	270
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TOTAL TRANSACTIONS	5,545
TOTAL REFUNDS	270
REFUNDS TO TRANSACTIONS =	4.87%

TOTAL REVENUE	\$ 370,162
TOTAL REFUNDS IN \$\$	\$ 15,489
REFUNDS TO REVENUE =	4.18%